



MASSIVE QUANTUM
Together we can achieve excellence

Massive Quantum (Pty) Ltd.

Company Reg. No: 2012/210917/07
VAT Reg. No: 4340262767

Cape Town Address: Unit 17, 220 Ottery Road, Ottery, 7800
Tel: +27 21 761 7042

Gauteng Address: 18 Covenant Life Centre, 25 Webb Street, Northmead, Benoni, 1501
Tel: +27 11 849 9022

Privacy Policy

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We permit the use of this Website subject to these terms and conditions ("the Terms and Conditions"). By using this Website in any way, you shall be deemed to have accepted all the Terms and Conditions unconditionally. You must not use this Website if you do not agree to the Terms and Conditions. Your use of any accommodation offered by us will also be subject to applicable provisions of the Terms and Conditions. In the event of any conflict between the Terms and Conditions and any other conditions stipulated elsewhere, the Terms and Conditions as contained herein will prevail.

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Privacy:

We respect your right to privacy and therefore aim to ensure that we comply with the legal requirements when collecting, processing, storing, sharing and destroying any personal information which you have furnished to us.

Why we collect Personal Information:

We collect personal information in order to liaise with you telephonically, via our Website or email so that we may:

1. respond to any query or comment received from you;
2. inform you of new services;
3. enable us to process, validate and verify information and requests for the supply of services;
4. for the purposes for which you specifically provided the information; and
5. generally to improve your experience on our Website.

Minors:

If you are under 18 years of age (minor), we will require the consent of your parent/guardian/competent person before we process such personal information.

Processing of Information:

We will share your personal information:

1. in order to comply with applicable law or with legal process served on our company;
2. in order to protect and defend the rights or property of our company; and
3. with employees and/or third parties who assist us in providing services to you and thus require your personal information in order to render a proper and efficient service. We will ensure that all such employees and third-party service providers, having access to your personal information, are bound by confidentiality agreements.



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Collection of Information by "Cookies":

You are aware that information and data is automatically collected through the standard operation of the Internet servers and through the use of "cookies." "Cookies" are small text files a Website can use to recognise repeat users, facilitate the user's ongoing access to and use of the Website and allow a Website to track usage behaviour and compile aggregate data that will allow content improvements and targeted advertising.

Cookies are not programs that come onto your system and damage files.

Generally, cookies work by assigning a unique number to you that has no meaning outside the assigning site. If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to deny or accept the cookie feature; however, you should note that cookies may be necessary to provide you with certain features (e.g., customized delivery of information) available on our Website.

Security Measures:

We will:

1. treat your personal information as strictly confidential;
2. take appropriate technical and organisational measures to ensure that your personal information is kept secure and is protected against unauthorised or unlawful processing, accidental loss, destruction or damage, alteration, disclosure or access;
3. promptly notify you if we become aware of any unauthorised use, disclosure or processing of your personal information;
4. provide you with reasonable evidence of our compliance with our obligations under this policy on reasonable request; and
5. We will not retain your personal information longer than the period for which it was originally required, unless we are required by law to do so, or you consent to us retaining such information for a longer period.

ALTHOUGH WE TAKE THE AFOREMENTIONED PRECAUTIONS IN PROTECTING YOUR PERSONAL INFORMATION, WE SHALL HOWEVER NOT BE LIABLE FOR ANY LOSS OR DAMAGE, HOWSOEVER ARISING, SUFFERED AS A RESULT OF THE DISCLOSURE OF SUCH INFORMATION IF OUTSIDE OUR REASONABLE CONTROL.

Your rights:

You have the right at any time to:

1. rectify the Personal Information collected by us;
2. object to the processing of Personal Information (subject to legislation);
3. request the return or destruction of Personal Information (subject to legislation);
4. lodge a complaint with the company.

Personal Information processed by us may be routed/transferred to a third country or International organization and if transferred the following security measures are in place to protect the Personal Information that will be transferred:

- SSL (Secure Sockets Layer)
- Anti-Virus software

Directors: Mr. T.B Hendricks (BSc Chem / Biochem; Bus. Man.; Prod. Man.)

Mrs. C.S Winnaar (BA; Project Man. Dip; Corp. Governance)

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All enquiries must be addressed to the information officer: Chantal Winnaar, who can be contacted via email at chantal@massq.co.za or via telephone on (021) 761 7042.

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